HP recommends Windows.

HP 18-5221 All-in-One

All you need in an All-in-One.

Get all the power you need in an elegant, slim design with the HP All-in-One, backed by the quality and reliability of HP.

Product overview

- **Windows 8.1**[1]
- **All-in-One simplicity:** Cut clutter and enjoy easy set-up with a slim All-in-One.
- **Vivid display:** See it all clearly with a 18.5-inch diagonal HD LED display.[33]
- **Everyday productivity:** Do it all with an All-in-One ideal for email, web browsing and entertainment.[10]

Key specifications

- **Operating System: Windows 8.1**[1]
- **Processor:** AMD E1-6010 Accelerated Processor[2a]
- **Integrated display:** 18.5" diagonal widescreen HD[33] LED backlit display
- **Memory:** 4GB PC3-10600 DDR3L-1333 SDRAM memory[3] 1X4GB (expandable to 16GB)
- **Hard drive:** 500GB 7200RPM Serial ATA hard drive[4a]
- **Graphics:** AMD Radeon™ R2 Graphics[16]
- **Keyboard and mouse:** USB keyboard with volume control and optical mouse
- **Optical Drive:** Slim Tray SuperMulti DVD Burner[6c]
- **USB ports:** 6 (4 x 2.0 , 2 x 3.0)
- **Wireless:** Wireless LAN 802.11b/g/n featuring Single-band (2.4GHz) 1x1 SISO technology[19]
- **Warranty:** 1 year limited hardware warranty and 1 year technical support

Product features

- **Featuring Windows 8.1**
- **HP Connected Drive:** Find and access your files across your PC, tablet, smartphone, and online services—all in one place. Easily search and browse to quickly get the files you need.[41]
- **HP Connected Photo:** Enjoy your photos, anytime, all in one place. Easily access photos across your PC and mobile devices and celebrate your memories with photo cards, gifts, and prints for delivery by mail, in-store pick up, or even print at home.[37]
- **HP Connected Music:** Listen to music from multiple sources – all from one app. Enjoy your local music library together with streaming services, including an exclusive integrated Beats Music experience.[38]
- **HP SimplePass:** Access online accounts with a single password or PIN.[10]
- **HP TrueVision HD Webcam:** Capture all the details with vibrant clarity, even in low light.
- **Dropbox:** Get 25GB of free online storage for six months with Dropbox.[22]
- **McAfee®:** Free 30-day Trial of McAfee® LiveSafe™ service included. McAfee® LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.[8]

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP 18 All-in-One that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® Qualified[62]
- EPEAT® Silver registered[27]
- Mercury-free display backlights
- Low Halogen[61]
- Arsenic-free display glass
- Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs (www.hp.com/go/easybuyback).[31]

Here to keep you happy

HP Total Care provides award-winning 24x7 service and support in the U.S. and normal business hours for Canada and Latin America. To learn more, visit www.hp.com/go/totalcare.

During your limited warranty period you get:

- 24x7 toll-free technical & limited software support assistance via online chat or phone in English, French or Spanish at 1.800.474.6836
- Parts and labor coverage, including customer-replaceable parts, return of equipment to HP, and authorized service provider options

In addition, and at no charge, you get lifetime access to HP's Support Forum in English, French or Spanish at www.hp.com/go/supportforum and HP Support Assistant, a free self-help tool that's built right into Windows based PC's.[57]

HP also offers a variety of enhanced services and options both in and out of warranty to give you peace of mind and extend the coverage on your PC. Visit www.hp.com/go/totalcare for details.

Get personalized support at any time for any brand of PC or tablet with HP SmartFriend. Receive friendly one-on-one expert assistance by qualified technicians over the phone or by protected remote computer access to resolve problems and teach you about your technology. Worry-free and accessible technology expertise.[95] Single use and subscription plans available.

HP recommends Windows.

Specifications

Operating System	• **Windows 8.1**[1]
Processor	• AMD E1-6010 Accelerated Processor[2a]
Processor Speed	• 1.35GHz[7]
Cache	• 1MB L2 cache
Memory	• 4GB PC3-10600 DDR3L-1333 SDRAM memory[3] 1X4GB (expandable to 16GB)
Hard Drive	• 500GB 7200RPM Serial ATA hard drive[4a]
Optical Drive(s)	• Slim Tray SuperMulti DVD Burner[6c] • **Write:** 8x max DVD±R SL, 6x max DVD±R DL, 8x max DVD+RW, 6x max DVD-RW, 5x max DVD-RAM, 24x max CD-R/RW • **Read:** 8x max DVD-ROM/±R (SL/DL), 8x max DVD±RW, 5x max DVD-RAM, 24x max CD-ROM/R/RW • Data transfer rates up to 3,600 KB/s (CD read/write) and 10,800 KB/s (DVD read/write)
Video Graphics	• AMD Radeon™ R2 Graphics[16] • Up to 2048MB Total Available Graphics Memory as allocated by Windows 8
Network Interface	• 10/100 Base-T Network[29]
Wireless Connectivity	• Wireless LAN 802.11b/g/n featuring Single-band (2.4GHz) 1x1 SISO technology[19]
Sound	• Integrated speakers
Memory Slots	• 2 SODIMM (one available)
Expansion Slots	• 1 PCI-E x1 mini socket slot (occupied)
Memory Card Reader	• HP 7-in-1 Media Card Reader-Supports SD, SDHC, SDXC, Memory Stick, Memory Stick Select, Memory Stick PRO, Memory Stick MagicGate.
External Ports	• **Side I/O:** • 1 x Headphone and Microphone • 2 x USB 3.0 • 1 x Card-Reader • **Rear I/O:** • 4 x USB 2.0 • 1 x Line-out • 1 x DC-in
Mouse and Keyboard	• USB keyboard with volume control and optical mouse
Web Camera	• HP TrueVision HD Webcam[10] 720p HD and built in microphones
Integrated Display	• 18.5" diagonal widescreen HD[33] LED backlit display
Display Resolution	• 1366x768[20]
Tilt/Stand Design	• **Tilt Angle:** 10 to 25 • **Stand Type:** Easel (Folding Arm)
Power Supply	• 65W Power Supply (external)
Dimensions	• **Unpackaged:** 18.51 in (L) x 1.84 in (W) x 12.96 in (H) approx. • **Packaged:** 23.58 in (L) x 6.50 in (W) x 16.54 in (H) approx.
Weight	• **Unpackaged:** 12.13 lb approx. • **Packaged:** 17.07 lb approx.
Warranty and Support	• **Warranty:** - 1 year limited hardware warranty and 1 year technical support - 24x7 technical assistance available online[10] or toll-free by phone • **Service:** - For information on Authorized support providers, replacement parts, and other service related information, visit www.hp.com/support • **Support:** - Click the HP Support Assistant icon in your taskbar or desktop for easy access to automated maintenance, built-in diagnostic tools, and a choice of assistance options. Learn more at www.hp.com/go/hpsupportassistant - Visit our Consumer Support Forum, available 24x7 in English, French or Spanish at www.hp.com/go/supportforum - Contact technical support (available 24x7; toll-free phone, or chat) at http://welcome.hp.com/country/us/en/wwcontact.html

Software

Communication and Chat	• **mysms:** Send and receive texts on your PC.[10]
Games	• **Wild Tangent Games for HP pre-installed.** Your HP computer comes with 10 Free Sessions of Plants vs. Zombies ($19.99 value) and preloaded with a free game Farm Frenzy ($19.99 value). • **Microsoft Games:** (Solitaire, Mahjong) Free pre-installed Windows 8 games, ready to play.
HP Help and Support	• **Getting Started with Windows 8:** HP's application makes it fun & easy to get to know Windows 8. Let us help you learn the basics of navigating the new Start Screen, powering off your device, and additional tips and tricks through helpful step by step videos. • **HP Support Assistant**: With HP Support Assistant, enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.[56][57]
Shopping and Services	• **TripAdvisor:** Easily find the lowest airfare, the best hotels, great restaurants, and fun things to do wherever you go.[10]
Books, Music, Photos and Videos	• **CyberLink PhotoDirector:** Makes it easy to create spectacular photos. From the moment your images are imported, the software empowers you with the tools you need to create eye-catching images, including photo management, photo adjustment and advanced editing features. • **CyberLink PowerDirector:** Fast, feature-rich and easy to use, the powerful set of integrated tools lets you create brilliant videos. Whether you're practically an expert or a novice. Packed with intuitive and exciting features and is designed for creating brilliant high definition videos that will amaze your friends and family. • **CyberLink PowerDVD:** Upgrade your video watching experience with CyberLink's TrueTheater technology including enhanced lighting features and improved audio quality. • **CyberLink YouCam:** YouCam is the ultimate webcam software. • **HP Connected Music:** Listen to music from multiple sources – all from one app. Enjoy your local music library together with streaming services, including an exclusive integrated Beats Music experience.[38] • **HP Connected Photo:** Enjoy your photos, anytime, all in one place. Easily access photos across your PC and mobile devices, then celebrate your memories with photo cards, gifts, and prints.[37] • **Netflix:** Watch movies and TV online or via DVDs with subscription.
Productivity and Tools	• **7-zip:** File Archive Utility • **Buy Office:** The most powerful Office yet. Your content when and where you need it.[64] • **Dropbox:** Store and synchronize your content online with Dropbox. Get 25GB of storage to access, manage, and share your photos, music, and files from anywhere with Internet access.[22] • **Evernote:** Organize your everyday life. • **Foxit PhantomPDF:** Read, create, sign, annotate, and print PDF documents and fill out PDF forms with this fast, protected, feature-rich PDF solution. • **HP Connected Drive:** Simplify your digital life with access to your files across your PC, tablet, smartphone, and online services—all in one place.[41]
Security and Protection	• **HP SimplePass:** Access online accounts with a single password or PIN.[10] • **McAfee®:** Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.[8]

Additional information

Product Number	• J4X04AA#ABA
Ad embargo date	• 11/23/2014
UPC code	• 888793826362
Country of origin	• China
Tariff number	• 8471500085
Pallet information	• **Dimensions:** 47.24 in (L/D) x 39.37 in (W) x 88.11 in (H) approx. • **Total weight:** 1050.46 lb approx. • **Layers:** 5 • **Products per layer:** 12 • **Total products per pallet:** 60

Learn more at hp.com

[1] Not all features are available in all editions of Windows 8.1. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows 8.1 functionality. See http://www.microsoft.com [2a] AMD's numbering is not a measurement of clock speed. Dual-core/multi-core is a new technology designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. [3] Up to 512MB of main system memory may be allocated to support video graphics. [4a] For hard drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. [6c] Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. [7] GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. [8] Internet access required and not included. Subscription required after 30 days trial period. [10] Internet access required and not included. [16] Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. [19] Wireless access point and Internet service required and not included. Availability of public wireless access points limited. [20] All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. [22] 25GB of free online storage for six months from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included. Available only in the US. [27] EPEAT® Silver registered models of this product are available where HP registers consumer desktop and/or notebook computers. [29] Actual speeds may vary. [31] Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. [33] High-definition (HD) content is required to view high definition images. [37] Not all features are available in all editions of Windows 8.1. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows 8.1 functionality. See microsoft.com.**Availability of features varies by country and operating system. Supported on Android and Windows 8.1 operating systems. Syncs with Snapfish app, available on iOS and Android operating systems. Snapfish by HP mobile app download and Snapfish membership required. Internet service required and not included. Print ordering through Snapfish available for pick up at select retailers in North America only. Optional features sold separately or as add-on features. [38] Availability of features varies by country. Streaming services may require a paid subscription. May not be compatible with all music files. Not compatible with DRM tracks. Internet service required and not included. Optional features sold separately or as add-on features. [41] Supported on Android, Windows, and iOS operating systems. Internet service required and not included. Available only in the US. Optional features sold separately or as add-on features. [56] For more information, visit http://www.hp.com/go/hpsupportassistant. HP Support Assistant is only available on Windows-based PCs. [57] Internet connection required for updating and connecting to HP Support. [61] External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. 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